

**Conference TV terminal**

**Quick Start Guide**

V1.0.0

Foreword

General

This document describes the installation and connection of the video conference endpoint.

Symbols

The following symbols may appear in this document and their meanings are as follows:

| Symbol | Description |
| --- | --- |
|  Danger | Indicates a high potential hazard which, if not avoided, will result in death or serious injury. |
|  Warning | Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury. |
|  Caution | Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable result. |
|  Prevent Static | Indicates a static-sensitive device. |
|  Electric Shock | Indicate a potential high voltage hazard. |
| Laser Radiation | Indicate intense laser radiation. |
|  Tips | Provide methods to help you solve a problem or save your time. |
|  Notes | Provide additional information as the emphasis and supplement to the text. |

Revision History

| Version | Revision Content | Release Date |
| --- | --- | --- |
| V1.0.0 | V4.0 First Release | December 2023 |

Important Safeguards and Warnings

The following section describes how to use this product correctly and how to prevent dangers and property loss when using it. Before using this product, read this Guide carefully and comply with it strictly. Keep this Guide properly after reading.

Requirements

● There is high voltage in the device, non-professionals should not open the back cover to prevent the risk of electric shock.

● Do not place or install the device in a place exposed to sunlight or near the heat source.

● Keep the device away from dampness, dust or soot.

● Please install the device in a well-ventilated place and do not block the ventilation openings of the device.

● Place the device stably on a platform with sufficient strength to prevent the device from falling and causing damage.

● Do not drip or splash liquid onto the device. Make sure that the device does not bear any objects filled with liquid to prevent liquid from flowing into the device.

● Use the device only within the rated input and output range.

● Do not dismantle the device arbitrarily.

● Please transport, use and store the device within the permitted humidity and temperature range.

● Cut off the power before cleaning the device. Do not use the liquid cleaner or spray cleaner during the cleaning process.

● When cleaning the display surface, use a clean, soft cloth or a special lens wipe. Do not wipe with a damp cloth, otherwise, it may cause damage to the display.

Power Source

● Make sure to use the battery as required, otherwise it may cause the battery to catch fire, explode or burn!

● When replacing batteries, only use batteries of the same type!

● Make sure to use the standard power adapter of the device, otherwise the user shall be responsible for personal injury or equipment damage.

● The product must use the cord sets (power cords) recommended for this region and use them within its rated specifications!

● Make sure all cables are connected correctly before turning on the power. Do not overload the power socket or pull the power cord, otherwise, it may cause dangers such as fire and electric shock.

● Please connect the products of the class I structure to the grid power output socket with the protective grounding connection.

● The appliance coupler is a disconnect device, please keep it at an angle that is convenient for operation during normal use.

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# Product Overview

## Product Description

This product is a next-generation 4K Ultra HD modular conference terminal with rich audio and video interfaces and multi-angle transmission capabilities. It supports the connection of 4K Ultra HD cameras and provides multiple streams of 4K ultra-clear video and OPUS wideband audio. It is an ideal choice for large-scale video conference integration projects, delivering an ultimate face-to-face communication experience to users.

## Product Features

* Multiple 4K video inputs/outputs, supporting multi-stream 4K conferences.
* Supports OPUS audio encoding with a sampling frequency of 48kHz.
* Supports USB omnidirectional microphone connection.
* Strong network anti-packet-loss capability, ensuring normal operation of audio and video during 30% packet loss.
* Rich video interfaces, including HDMI, VGA, HD Base-T, DVI, and more.
* Rich audio interfaces, including RCA, 6.35mm, 3.5mm, XLR, USB, and POE Ethernet.
* Supports infrared remote control, mouse, keyboard, and other peripheral device control.

# Product Structure

## 2.1 Front Panel

Front Panel



Front Panel Explanation

| Number | Name | Description |
| --- | --- | --- |
| 1 | OLED Display Panel | Displays IP address, meeting ID, startup process upgrade status, sleep mode, and abnormal status. |
| 2 | Alarm Indicator Light | Used to indicate fault status. |
| 3 | Status Indicator Light | Used to indicate running and sleep mode. |

## Rear Panel

Rear Panel



Interface Explanation

| Number | Interface Name | Description |
| --- | --- | --- |
| 1 | Audio Input Interface | 3.5mm Audio Input Interface | Used to connect an external microphone. |
| 2 | 6.35mm Audio Input Interface | Used to connect an external microphone. |
| 15 | Microphone Input Interface, XLR Interface | Connects XLR connector microphones. |
| 16 | RCA Interface, also known as the RCA plug, with L and R representing left and right channels | Connects to computer audio input source to receive sound. |
| 4 | Audio Output Interface | 3.5mm Audio Output Interface | Used to connect external speakers. |
| 5 | 6.35mm Audio Output Interface | Used to connect external speakers. |
| 17 | XLR Interface, Audio Output | Connects XLR connector speakers. |
| 18 | RCA Interface, also known as the RCA plug, with L and R representing left and right channels | Connects to external speakers. |
| 6 | Video Input Interface | VGA Interface,Supports VGA input with a maximum resolution of 1080P at 60fps. | Data Input Interface: Can be used to connect local computers and other devices. |
| 19 | HDMI High-Definition Video Input Interface: Supports HDMI input with a maximum resolution of 4K at 30fps. It also supports audio input. |
| 7 | HDMI High-Definition Video Input Interface,Supports HDMI input with a maximum resolution of 4K at 30fps. | Video Input for Channel 2,Used to connect a high-definition camera for inputting video footage. |
| 8 | HD Base-T Interface, Supports a maximum resolution of 4K at 30fps. |
| 9 | HDMI High-Definition Video Input Interface,Supports HDMI input with a maximum resolution of 4K at 30fps. | Video Input for Channel 3, Used to connect a high-definition camera for inputting video footage. |
| 10 | HD Base-T Interface, Supports a maximum resolution of 4K at 30fps. |
| 20 | Video Output Interface | HDMI high-definition video output interface, supports maximum resolution of 4K 30fps. | The second video output can be connected to a high-definition display (secondary screen) for local preview, presentations, and voice-activated screen output. |
| 21 | DVI interface, supports maximum resolution of 1080P. | The third video output can be connected to a high-definition display (secondary screen) for local preview, presentations, and voice-activated screen output. |
| 22 | HDMI high-definition video output interface, supports maximum resolution of 1080P. |
| 23 | HDMI high-definition video output interface, supports maximum resolution of 4K 30fps. | The first video output (main screen) is set to default output the terminal system screen or output the main screen of the conference. |
| 3 | Other Interfaces | The reset button | When the device is running normally, you can restore it to factory settings by pressing and holding the reset button for 10 seconds. |
| 11 | DH-AIAO audio input and output interface (USB2.0). | * sed for connecting array microphones, supports cascading of 3 array microphones.
* Used for connecting USB speakers.
 |
| 12 | CONSOLE interface | Used for connecting to a computer for terminal troubleshooting and maintenance. |
| 13 | MIC TOUCH interface | * Used for connecting to a touch device for communication. The terminal can also provide power to the touch device through this interface.
* 。Supports cascading of 3 array microphones.
 |
| 14 | Power switch | Used to turn the terminal's power on or off. |
| 24 | USB 3.0 interface, supports 2 USB ports | Used for connecting external USB devices such as keyboards, mice, and USB drives. |
| 25 | Ethernet port, 10M/100M/1000M full-duplex interface | Supports a single network port, with the option to choose between LAN1 and LAN2. |
| 26 | COM dual-mode serial communication interface | This interface can be used to connect camera control lines and for terminal troubleshooting and maintenance. |
| 27 | Power input interface, AC 100V～240V, 50Hz/60Hz | Used for connecting the power supply to provide power to the terminal. |

## Networking graph

Networking graph



## Remote controller

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| Remote controller | Buttons

| No. | Icon | Meaning |
| --- | --- | --- |
| 1 |  | Status indicator. |
| 2 |  | The output volume adjustment button. |
|  | Mic on/off switch. |
|  | Camera focus adjustment button. |
|  | Menu direction selection button, camera direction adjustment button. |
|  | Up, down, left, right buttons. |
|  | OK button. |
|  | Remote camera button. |
|  | Camera selection button. |
|  | After the device is correctly connected to a laptop, the demo stream can be sent by pressing this button once. |
| 3 |  | Button for switching local image layout. |
|  | "Return" button. When this button is pressed, the menu returns to the previous interface or operation. |
|  | Menu button. When this button is pressed, the expanded functions interface or the main menu appears. |
|  | Backspace button/Deletion button. |
|  | Dialing button. When this button is pressed, the menu goes to the dialing interface or the number is dialed. |
|  | The button for hanging up the meeting, powering on/off the device. |

 |

# Product List

## Product List

Before installation, check the items in the package according to Table3-1

Product List

| Item | Name | Quantity | Description |
| --- | --- | --- | --- |
| 1 | Terminal Host | 1 unit | Terminal device. |
| 2 | WiFi Antenna | 1 unit | Terminal antenna. |
| 3 | Remote Control | 1 unit | Used for remote controlling the terminal. |
| 4 | Audio Socket Adapter (6.5mm male to 3.5mm female) | 2 units | Converts audio signal plug sizes. |
| 5 | Power Connection Cable | 1 piece | Used for connecting the device to power. |
| 6 | Accessory Cable - (Audio-Video Cable, DVI-I to VGA and HDMI) Black - 300mm | 1 piece | Video cable. |
| 7 | M3×10 Cross Slot Countersunk Flat Tail Machine Screw | 8 pieces | Used for installing and securing terminal devices in the cabinet.Ear Hook |
| 8 | Hangers | 2 pieces. |
| 9 | Product Documentation QR Code & Warranty Card & Hazardous Substance Content Table | 1 copy | Product documentation QR code, warranty card, and hazardous substance content table. |

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Cyber Security Advice

**Necessary measures to ensure basic network security of equipment:**

**1. Use complex passwords**

Please refer to the following suggestions for password setting:

● Not less than 8 characters in length.

● Contains at least two-character types, including uppercase and lowercase letters, numbers, and symbols.

● Does not contain account names or reverse order of account names.

● Do not use consecutive characters like 123, abc, etc.

● Don't use same characters including 111, aaa, etc.

**2. Update firmware and client software in time**

● According to the standard operating practices of the technology industry, the firmware of the device needs to be updated to the latest version in time to ensure that the device has the latest functions and security. When the device is connected to the public network, it is recommended to enable the online upgrade automatic detection function, so as to obtain the firmware update information released by the manufacturer in time.

● It is recommended that you download and use the latest version of the client software.

**Recommended actions to enhance device network security:**

**1. Physical Protection**

It is recommended that you physically protect devices (especially storage devices), such as placing devices in dedicated computer rooms and cabinets and managing access rights and keys to prevent unauthorized personnel from destroying hardware and external devices such as U disks, serial ports, and other physical contact behaviors.

**2. Change your password regularly**

It is recommended that you change your password regularly to reduce the risk of being guessed or cracked.

**3. Set and update password reset information in time**

The device supports the password reset function. To reduce the risk of this function being exploited by attackers, please set up password reset-related information in time, including reserved mobile phone number/email address and security questions. If the information changes, please modify it in time. When setting up secret questions, it is recommended not to use easy-to-guess answers.

**4. Enable account lockout**

The account lock function is enabled by default at the factory. It is recommended that you keep it enabled to protect account security. After the attacker fails multiple password attempts, the corresponding account and source IP will be locked.

**5. Change the default port for HTTP and other services**

It is recommended that you change the default port of HTTP and other services to any port between 1024 and 65535 to reduce the risk of attackers guessing the service port.

**6. Enable HTTPS**

It is recommended that you enable HTTPS to access web services through a secure channel.

**7. Enable whitelisting**

It is recommended that you enable the whitelist function. After enabling, only the IPs in the whitelist are allowed to access the device. Therefore, please be sure to add your computer IP address and the IP address of the supporting device to the whitelist.

**8. MAC address binding**

It is recommended that you bind the IP and MAC addresses of the gateway device on the device side to reduce the risk of ARP spoofing.

**9. Reasonable allocation of accounts and permissions**

According to business and management needs, reasonably add users, and reasonably assign minimum permission sets to them.

**10. Turn off non-essential services and use safe mode**

● If it is not required, it is recommended that you disable SNMP, SMTP, UPnP and other functions to reduce the risk to the device.

● If necessary, it is strongly recommended that you use safe mode, including but not limited to:

◇ SNMP: Select SNMP v3 and set a complex encryption password and authentication password.

◇ SMTP: Select TLS to access the email server.

◇ FTP: Select SFTP and set a complex password.

◇ AP hotspot: Select WPA2-PSK encryption mode and set a complex password.

**11. Audio and video encrypted transmission**

If your audio and video data contain important or sensitive content, it is recommended to enable encrypted transmission to reduce the risk of audio and video data being stolen during transmission.

**12. Use PoE to connect devices**

If the device supports the PoE function, it is recommended to use PoE to connect the device to isolate the camera from other networks.

**13. Security Audit**

● Check online users: It is recommended that you check online users from time to time to identify whether there are illegal users logging in.

● View device log: By viewing the log, you can learn the IP information of the device trying to log in, as well as the key operation information of the logged-in user.

**14. Weblogs**

Due to the limited storage capacity of the device, the log storage capacity is limited. If you need to store logs for a long time, it is recommended that you enable the network log function to ensure that key logs are synchronized to the network log server to facilitate problem tracing.

**15. Construction of a secure network environment**

To better ensure device security and reduce network security risks, it is recommended that you:

● Disable the router port mapping function to prevent the external network from directly accessing the services of the router's internal network devices.

● According to the actual network needs, partition the network: If there is no communication requirement between the two subnets, it is recommended to use VLAN, gatekeeper, etc. to divide the network to achieve the effect of network isolation.

● Establish an 802.1x access authentication system to reduce the risk of illegal terminals accessing the private network.

● Enable the firewall or blacklist function of the device to reduce the risk of possible attacks on the device.